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3	UNITED STATES DISTRICT COURT					
4	NORTHERN DISTRICT OF CALIFORNIA					
.5	LAWRENCE OLIN, HAROLD	Case No. 3:18-CV-01881-RS				
6	NYANJOM, SHERON SMITH-JACKSON, JANICE VEGA-LATKER, MARC					
7	BOEHM, and RAVEN WINHAM,	DECLARATION OF JASON FRANKOVITZ IN				
0	individually and on behalf of all others similarly situated,	SUPPORT OF PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION				
8		SETTLEMENT AND MOTION FOR AN				
9	Plaintiffs,	AWARD OF ATTORNEYS' FEES, COSTS, AND SERVICE AWARDS				
20	v.					
21	FACEBOOK, INC.,	Date: October 20, 2022 Time: 1:30 p.m.				
		Court: Courtroom 3, 17th Floor				
22	Defendant.					
23		Hon. Richard Seeborg				
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28	DECLARATION OF JASON FRANKOVITZ	-1-				
	CASE NO. 3:18-CV-01881-RS					

I, Jason Frankovitz, declare and state as follows:

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I. Qualifications

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DECLARATION OF JASON FRANKOVITZ

1. I am a computer programmer and software litigation expert employed by Quandary Peak Research, Inc. As part of my duties with Quandary Peak Research, I provide software analysis services for patent, copyright, and trade secret disputes, perform forensic investigations of computer systems, including examination of digital data, and conduct source code analysis for litigation support. I have been retained as an expert by Bursor & Fisher, P.A. in this action and if called as a witness, I would competently testify to all facts and opinions set forth below.

2. I received a Bachelors' degree in Telecommunications with Phi Eta Sigma honors from Indiana University in 1993. I have more than 30 years of experience working as a software developer, engineering manager, and system architect in a wide variety of industries including ecommerce, digital entertainment, mobile computing, and social media. I have also launched Internet startups using technologies like cloud-based server scaling, machine learning (artificial intelligence), and personalized ad targeting.

- 3. I have been a software engineer for a variety of large and small technology companies making web-based software and backend systems. For six years I was a member of the Los Angeles CTO Forum, a group of technology executives who meet to discuss computing challenges in their companies.
- 4. Over my many years of experience in the software and Internet industry, I have developed technical expertise in a variety of Internet and website technologies such as Transmission Control Protocol/Internet Protocol (TCP/IP), Hypertext Transfer Protocol (HTTP), the Domain Name System (DNS), Secure Sockets Layer (SSL), Common Gateway Interface (CGI), proxies, client/server architectures, cloud computing, content management systems, relational databases, domain registration, and web forensics.
- 5. I am also an expert in popular technologies for building websites and web-based applications, such as Ruby, Rails, PHP, Perl, JavaScript, Hypertext Markup Language (HTML), XML, Cascading Style Sheets (CSS), and asynchronous Javascript and XML (AJAX). I have

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technical expertise with graphic design, digital prepress, desktop publishing, raster and vector image formats, four-color process (CMYK) output, and print servers. I am also an expert in shell programming languages used on a wide variety of Unix operating systems and Linux distributions.

- 6. My experience with website administration, content management, and hosting dates back to the mid-1990s. I was the lead systems administrator for the first mailing list search engine on the Internet, Liszt.com (sold to Topica). In 1996 I designed and built the first bookmarking website in the world, itList.com. During my work for the R&D group at yellowpages.com, I wrote programs that crawled the Internet to perform content analysis of webpages. I performed platform integration work for Koders.com, a source code search engine used by software engineers. As the founder and CTO of Seethroo, my online advertising company, I created a system for monitoring user-generated content on social websites to automate personalized ad targeting.
- 7. I have performed a variety of investigations and analyses for software patent infringement, software copyright, breach of contract, and software trade secret cases. Prior to working with Quandary Peak Research, I was President of TechKnow Consulting, my intellectual property advising company providing services in software-related IP matters, including software patent licensing, brokerage and evidence-of-use. I also served as a software intellectual property consultant with Intellectual Ventures.
- I was selected as Entrepreneur-in-Residence at Main Street Partners on the campus of 8. the Massachusetts Institute of Technology from 1999 until 2000. I am the inventor of US Patent 9,858,341 "Method And Apparatus For Remotely Monitoring A Social Website," issued January 2, 2018.
- 9. I taught courses in programming principles, database fundamentals, Internet architecture, and computer hardware for several years at San Francisco State University, receiving the 2001 Outstanding Instructor award. I also mentored software development interns for four years from ENSEEIHT, a major engineering school within the University of Toulouse in France.
- 10. I have served as an expert in software, the Internet, and website technology in over one hundred legal matters. I have given testimony in deposition or in court twenty-six times. I am

also a member of the Forensic Expert Witness Association.

- 11. Attached hereto as Exhibit A is a true and correct copy of my curriculum vitae, which is current as of August 29, 2022 and accurately summarizes my background and expertise regarding the subject matter of this report.
- 12. My analysis is based on the information made available to me at the time of this report and based upon my own research. To the extent that discovery in this case is ongoing, I expect to continue my review, evaluation, and analysis of information generated during discovery. I also expect to review relevant evidence presented before and/or after trial. I also understand that additional material may be made available that is relevant to my analysis. I may amend or supplement this declaration, as necessary and as acceptable to the Court. I also may develop materials and exhibits as appropriate for use in helping to demonstrate and explain my opinions if I am asked to testify at trial.
- 13. My employer, Quandary Peak Research, is being compensated for my work on this case at the rate of \$350 per hour plus reimbursement of direct expenses. I have no personal interest in this litigation, and my personal compensation does not depend in any way on the opinions I express or outcome of this case.
- 14. I am not an attorney and nothing in this report should be considered an interpretation of any legal issue.

II. Summary of Opinions

- A. The change in the Android operating system would not have prevented Facebook from continuing its data collecting activities.
- 15. As explained in a previous declaration filed in this matter titled "Declaration of Jason Frankovitz in Response to the Declaration of Louis Boval" (the Response Declaration), the Facebook Messenger app was installed on many millions of Android-based smartphones. These millions of devices had a security hole which allowed Facebook Messenger to download a person's log of past phone calls, even though the user had not granted Messenger explicit permission to do so.
- 16. As described in my Response Declaration, a new version of the Android operating system called "Jelly Bean" was released that eliminated the security hole. However, the release of

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DECLARATION OF JASON FRANKOVITZ

¹ https://storage.googleapis.com/support-kms-

prod/vwJooSYLTMCd9cRxPeTuWODhAZYqNbUd9BBx

² https://www.facebook.com/help/messenger-app/442105343709195

Jelly Bean did not remedy the problem either instantly or universally. This is because Jelly Bean was not automatically installed on the millions of devices that had the security hole.

- 17. Each individual user chooses when their device will install operating system upgrades. For example, if a user has a Samsung Galaxy, and a new version of Android is released, the user needs to decide when they will upgrade their Samsung Galaxy phone to use the new Android version. This typically does not occur immediately.
- 18. This is why Facebook was still able to download call log data from devices after Jelly Bean was released: because there were millions of Android devices still using older operating systems released before Jelly Bean, including Cupcake, Donut, Éclair, Froyo, Gingerbread, Honeycomb and still others. This is because there is "lag time" between when the new operating system becomes available versus when users actually install it.
- 19. In 2018 Google updated its policies about apps on the Google Play app store, declaring that apps which accessed sensitive data, like calls and text messages, were subject to heightened scrutiny. 1 But Google did allow some non-Google apps to continue accessing sensitive data, as long as the user selected the non-Google app as the "default" app for that feature. For example, all Android phones have their own SMS program built-in, allowing people to send and receive text messages. Facebook published a help page titled "How do I use SMS messages in Messenger for my Android phone?" because it wanted people to know how to replace the stock Android SMS program with Messenger instead.² In a similar way, Google also allowed non-Google apps to replace the stock Android Phone app. Facebook, being a sophisticated software developer, had the capability to create such a replacement phone app.
- 20. I understand that this case was filed publicly on March 27, 2018. A month later, Google published the new developer policies above that specifically mentioned how phone data would now be handled. Google's new policy document read, in part, "Here are some examples of common violations...An app that doesn't treat a user's phone or contact book data as personal or

- 21. Over time, users whose Android devices had older operating systems would eventually adopt Jelly Bean. As the number of Jelly Bean devices grew, the number of devices that had the pre-Jelly Bean security hole shrank. This was not an instantaneous process. It is typical in the mobile app industry for upgrades to be accepted by a community of users over a period of time, like a sloping line on a graph. It is exceedingly rare that upgrades are adopted by all users simultaneously; such an adoption graph would look more like a cliff wall than a sloping hill.
- 22. The gradual adoption of Jelly Bean by the Android community meant that there remained, for quite some time, millions of users whose private call log data was vulnerable to Facebook's data harvesting.
- 23. When the Android operating system was updated to close the security hole that Facebook used, that began a slow process of gradually curtailing access to users' personal information. Android's change did not suddenly solve the loophole in Android's past versions.
 - B. Facebook's cost of storing the private data at issue in this matter is virtually nothing likely between \$200 and \$2,000 given reasonable assumptions.
- 24. Because Facebook has one of the largest and most sophisticated distributed applications in the world, it is highly proficient with data storage and retrieval. Early in the company's history, the engineering staff realized that the levels of growth they were experiencing would require storage solutions beyond the regular capabilities of off-the-shelf systems. Facebook then devoted considerable resources to design and deploy new hardware and software to accommodate its storage requirements.
- 25. For example, Facebook originally designed their server racks to be easily rolled around a data center. But according to a post from Engineering at Meta, "...one of our test production runs hit a complete standstill when we realized that the data center personnel simply could not move the

8 DECLARATION OF JASON FRANKOVITZ

³ https://storage.googleapis.com/support-kms-prod/vwJooSYLTMCd9cRxPeTuWODhAZYqNbUd9BBx, p.10 -6-

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racks. Since these racks were a modification of the OpenVault system, we used the same rack castors that allowed us to easily roll the racks into place. But the inclusion of 480 4 TB drives drove the weight to over 1,100 kg, effectively crushing the rubber wheels."⁴

- 26. Although the exact number is known only by Facebook engineering staff, there are various sources on the Internet claiming that Facebook's main "Hive" storage system has about 300 petabytes of data. This is a volume of storage so massive that the human mind cannot readily grasp it. For comparison, this is about 300 million gigabytes, roughly equivalent to 63,829,787 DVDs storing high-definition movies with the entirety of each disc consumed.
- 27. For nontechnical people, one byte of data (such as a single character) is easy to understand. A word such as *computer* is eight bytes of data. Paragraphs 28 and 29 of this report, immediately above, are together about 1 thousand bytes of data, or 1 kilobyte.⁵
- 28. In terms of the data at issue in this matter, logs of phone calls, the amount of data for such records could be even smaller than a kilobyte. For example, a single call log entry could consist of:
 - a. an identifier of the calling party,
 - b. an identifier of the called party,
 - c. the timestamp when the call began,
 - d. and the timestamp when the call ended.
- 29. The calling/called party identifiers could be the phone numbers themselves. Although phone number lengths vary around the world, the United States uses ten digits. The size needed to store a timestamp can vary depending on the system, but a 32-bit integer value would be a reasonable and common implementation, which would require 4 bytes.
- 30. Therefore the log of one phone call could theoretically consume ten bytes for the calling party, ten bytes for the called party, four bytes for the starting timestamp, and four bytes for the ending timestamp. If we add storage for likely metadata, such as a unique ID for the logged call,

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⁴ <u>https://engineering.fb.com/2015/05/04/core-data/under-the-hood-facebook-s-cold-storage-system/</u>

 $^{^{5}}$ Traditional definitions of kilobyte were 1024 bytes. Modern definitions use 1000 bytes.

and timestamps for the record itself, we might add another twelve bytes. The grand total for such a call log entry might consume forty bytes in a traditional database.

- 31. But, to be as conservative as possible, let us multiply this total by a factor of ten. So we may assume that each log of a call consumes four hundred bytes. Let us further assume that each user had 100 call log entries that were uploaded by Facebook Messenger. This would result in a call log for each user of 40,000 bytes, or approximately 40 kilobytes (Kb).
- 32. According to Statista, a data research company, Facebook Messenger had 135.9 million users in 2021.⁶ If we assume that all of those users only had Android phones with Messenger installed pre-Jelly Bean, and all of those users had their call logs uploaded, that would result in a volume of data totaling 5,436,000,000,000 (five trillion, four hundred thirty six billion bytes). This would be 5.436 terabytes. This is a fairly modest amount of data by today's standards, easily managed by even consumer-grade storage hardware at trivial cost.
- 33. For example, one popular manufacturer of hard drives is Seagate, who sell a 6 TB (terabyte) external hard drive for \$199.99 on Amazon.com.⁷ That means the cost to store the user data at issue here is \$199.99 or less on a single backup drive in "cold storage," at the low end. Naturally, Facebook does not use hobbyist hardware for their infrastructure. Facebook has built many dedicated data centers in the United States, with more underway, and has built others in Europe and Asia to handle all their computing requirements:

 $^{6}\ \underline{https://www.statista.com/statistics/558283/number-of-fb-messenger-users-usa/}$

 $^{7}\ \underline{https://www.amazon.com/Seagate-Expansion-12TB-External-Drive/dp/B093BVQYYM/}$



- 34. Each of these data centers has been specially designed to store and transfer data with maximum efficiency and reliability using the least power required.
- 35. Using the conservative assumptions above, it is reasonable to infer that Facebook's costs to store call log data uploaded from Android devices is insignificant in the overall context of the company's world-class computing infrastructure, the value of the data, and operating costs.
- 36. In order to provide a similarly-conservative estimate of the costs of storing the call log data on a modern cloud-based system (i.e. not on non-networked consumer hardware), I looked at Amazon Web Services' cloud-based data storage service called Amazon Simple Storage Service (S3). Using Amazon's online pricing calculator, I estimate that the cost of storing 5.436 terabytes of data on S3 is around \$144.73 per month, or \$1736.76 per year:

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⁹ https://datacenters.fb.com/

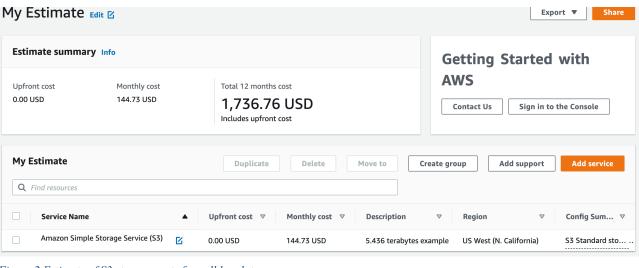


Figure 2 Estimate of S3 storage costs for call log data

- 37. Based on my assumptions above, an average consumer could store the entirety of Facebook's call log data on a regular consumer hard drive for around \$200, or on a professional cloud-based system for well under \$2,000 per year.
- 38. In 2021, Meta (Facebook's parent company) enjoyed revenue of \$117.9 billion dollars. Using the most expensive option, with the very conservative estimates of storage space required, the cost of storing the call log data for a year is about 0.00000001473 percent of Facebook's yearly revenue.
- 39. In other words, there is little reason for Facebook to ever delete users' call log data. It is useful data the company cannot obtain anywhere else, and erasing it makes no meaningful difference to reducing costs or conserving storage space.

C. The claim that Facebook "would have" deleted user data resulting from their data collection activities is not credible.

- 40. User data is the fuel that propels Facebook's revenue. As such, they are generally loathe to reduce their consumption of it. To my knowledge, based on publicly-available information, Facebook has not ever willingly purged user data that could help them target ads or increase platform engagement.
 - 41. The only significant incident where Facebook deleted valuable data used to increase

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platform engagement was related to the Biometric Information Protection Act (BIPA).¹⁰ After Facebook was ordered to pay a fine of \$650 million, they announced they were shutting down the facial recognition system which had spurred the lawsuit and claimed they would "delete more than a billion people's individual facial recognition templates."¹¹ But even in this example, which is based on the public record, the data deletion only happened after a protracted lawsuit, widespread negative publicity, and a settlement order.

- 42. I know of no instance where Facebook erased user data on their own initiative. In my opinion, the company has consistently demonstrated they only erase data when forced.
 - D. The claim that Facebook "would have" deleted user data resulting from their data collection activities is not credible because it is inconsistent with Facebook's prior practices regarding user data.
 - 1. Facebook's privacy policy provides no assurances data will be deleted
- 43. Facebook's Privacy Center (at https://www.facebook.com/privacy/policy) explains how the company handles the information it collects from users. At first glance the information seems very comprehensive, forthright and transparent. However, a close read of the actual language reveals many conditions and exceptions about deleting data.
 - 44. For example, the section asking, "How long do we keep your information?" says:
 - a. "We keep information as long as we need it to provide our Products, comply with legal obligations or protect our or other's interests. We decide how long we need information on a case-by-case basis."
 - b. In my non-legal opinion, this language states Facebook will keep information as long as it needs to protect its interests, and the substance of those interests are not explained. It also suggests they lack a blanket policy about how long they retain information, saying each decision is made on a case-by-case basis.
 - 45. Other sections use similar language useful for evasion. In another example at https://www.facebook.com/privacy/policy?annotations[0]=8.ex.1-IfWeNeedIt,

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¹⁰ https://www.ilga.gov/legislation/ilcs/ilcs3.asp?ActID=3004&ChapterID=57

¹¹ https://about.fb.com/news/2021/11/update-on-use-of-face-recognition/

Facebook explains:

- a. "...we keep profile information, photos you've posted (and not deleted) and security information for the lifetime of your account."
- b. Virtually everything Facebook uses to make money is connected to a user profile; the overwhelming majority of data on the platform is "profile information." In my non-legal opinion, this broad and undefined term is meant to feel reassuring to non-technical users (i.e. most people), while being factually accurate for technical purposes.
- 46. Still another section implies that one example applies to the entirety of the platform.

 On the page https://www.facebook.com/privacy/policy/?annotations[0]=8.story.1-TheFeatureWeUse, Facebook gives one example of data deletion for one use case:
 - a. "...May is planning a surprise party for Yang. She sends Cynthia the party details in Messenger using vanish mode so that the message will disappear. The message will no longer be visible to May once she leaves the chat, and Cynthia will see the message only the first time she opens the chat thread. After Cynthia reads the message, the content is deleted after one hour. If Cynthia never reads it, it's deleted after 14 days."
 - b. This is a solitary example of one specific circumstance under which Facebook will delete some information unprompted. However, Facebook has hundreds of features on multiple platforms; they provide this one example, and ignore all the rest.
- 47. Further down in the section asking, "How long do we keep your information?" it reads:
 - a. "In some instances and for specific reasons, we'll keep information for an extended period of time. Read our policy about when we may preserve your information."
 - b. In my non-legal opinion, this language states that Facebook will keep information for any length of time, as long as they feel they have a reason.

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 12 <u>https://youtu.be/LvZYwaQlJsg</u>

48. The "Read our policy" hyperlink in the text above goes to the location https://www.facebook.com/privacy/policy/?annotations[0]=8.ex.3-

WhyWeMayPreserve which reads in part:

- a. "Your information, including financial transaction data related to purchases or money transfers made on our Products, may be preserved and accessed for a longer time period... [t]o protect ourselves, including our rights, property or products... we may preserve your information based on the above reasons even after you request deletion of your account or some of your content."
- b. In my non-legal opinion, the plain and ordinary meaning of this language states that Facebook will preserve a user's information if it decides it is protective in some way. They will even reject a valid request for deletion if they choose.
- 49. In my non-legal opinion, Facebook uses a combination of broad, undefined terms and individual examples to *suggest* they are responsible with users' personal data and responsive to users' deletion requests, but the actual language does not say that. As far as Facebook is concerned, they may very well believe they have a use for such data more compelling than deletion (in their opinion.) Given their careful use of language and examples, I see no assurances in the Facebook privacy policy that user data will be deleted.

2. Facebook's business model relies on personal data

- 50. In 1973 the artist Richard Serra produced a video titled "Television Delivers People" in which he wrote, "[i]n commercial broadcasting the viewer pays for the privilege of having himself sold. It is the consumer who is consumed." Although this quote is about fifty years old, it is just as true today. Facebook is an advertising platform that sells ad space to marketers. The lure by which Facebook packages and prices consumers' attention for sale to advertisers is the social media content created by the consumers themselves.
 - 51. According to Facebook's Q2 2022 earnings slides, advertising accounts for over 98%

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of the company's revenue.¹³ All of that revenue is predicated on how effectively the company can target ads. The way Facebook targets ads has similarities to past forms of mass media, but with some important differences.

- 52. Throughout the twentieth century, broadcast television was free for viewers; you did not have to pay to watch any particular program. ¹⁴ Instead, television networks created content which attracted an audience. Those networks then sold small slices of time during their broadcasts to advertisers who wanted to display product messages to that audience.
- 53. Facebook operates today in essentially the same manner as the broadcast networks did. People can use Facebook's platforms and apps for free. Based on the data that people share about themselves using its social media platforms, Facebook sells ads to companies that want to reach those people. However, advertising has undergone notable changes since the broadcast networks of yesterday.
- 54. First, broadcasters (both television and terrestrial radio) were creators of the content they broadcast. Broadcast networks like ABC, CBS, and NBC, as well as other companies using public spectrum produced news, sports, and entertainment programs. Audiences consumed this content by watching or listening to the broadcasts. But Facebook is a provider of social media software; it is not a creator of content. Facebook can sell an audience to advertisers using the content produced by the audience itself.
- Second, because broadcasting technology was essentially receive-only/one-way, broadcasters had virtually no direct information about individuals who consumed their programs nor the advertising messages in those programs. Most networks used broad demographics to understand who watched their shows, and by extension, the products and services those people might be interested in. The *household* was the basic unit of advertising, not the individual.
 - 56. By contrast, Facebook has access to personal data about each user of their platforms;

¹³ https://s21.q4cdn.com/399680738/files/doc_financials/2022/q2/Q2-2022_Earnings-

¹⁴ In the days of traditional analog broadcasting, pay-per-view programs were only feasible on cable and private satellite services.

- 57. One of the most powerful ways that Facebook can understand individuals is by knowing their relationships to one another. This is one of the main features of Facebook's platforms, which is known as the "social graph:" the set of connections between a person, their friends, friends of their friends, and so on.
- 58. However, the addition of a person's address book and call log provides a powerful means of confirming Facebook's educated guesses about the strength of two friends' connection. For example, imagine Nadiya has a hundred Facebook friends, and one of those friends is Sharon. Nadiya shares content with Sharon and dozens of others on the platform. Now imagine that Facebook has access to Nadiya's address book and call log history; Facebook uses such data to see that Nadiya and Sharon have daily phone calls with each other. This is extremely valuable information that tells Facebook certain relationships are special, and the system will give more weight to Nadiya and Sharon's communications, interests and ads when they use Facebook.
- 59. In this way, a person's address book and call log are an important way for Facebook to enhance its understanding of a person's real-world relationships. This applies directly to how well Facebook can target ads, which is the company's main source of revenue.

3. How Facebook users' data is monetized

- 60. Facebook's advertising system consists of publisher inventory, the advertisements themselves, and ad campaigns.
- 61. In traditional print advertising, newspaper and magazine publishers save space inside their publications for displaying ads. Because this space is sold to advertisers, it is often called

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27 28 ¹⁵ https://www.facebook.com/business/ads

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"inventory." Because Facebook has space on users' pages that show advertisements, Facebook is a publisher that owns ad inventory.

62. Advertisers hope to create ads that attract their desired audience. They choose the text (called "copy") and visual elements (called "graphics") of the ad. Facebook's system offers a variety of ways that an advertiser can target ads to their preferred audience. The basic targeting option¹⁵ looks like this:

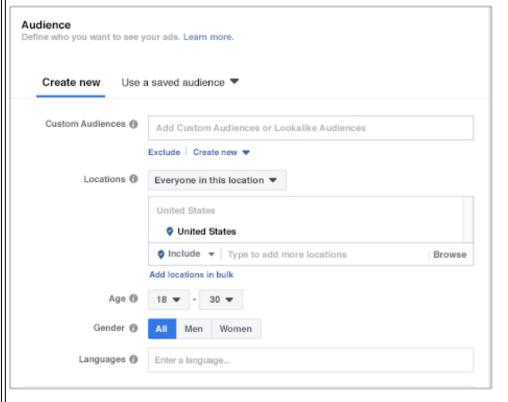


Figure 3 Facebook's basic targeting options

63. The advertiser uses options such as these to pick the audience who will see the ad, and how much the advertiser is willing to spend in the attempt. The combination of ads plus the rules about how they're displayed is called a "campaign." Ad campaigns let advertisers select many targeting criteria so the ads are viewed by consumers the advertiser wants. Facebook has a very rich and powerful set of targeting criteria due to the abundance of personal information given by and taken

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1 from its users.

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64. In addition to the targeting criteria, the campaign also lets the advertiser control how much money they are willing to pay Facebook to display the ads. This is an example of a budget from a United Kingdom campaign:

5								
6	Budget & schedule Define how much you'd like to spend, a	and when you'd lik	e your adverts to	appear. Learn more				
7								
8	Budget ①	Daily budget ▼	£11.00 £11.00 GBP					
9		Actual amount sp		vary. 13				
10	Schedule Run my advert set continuously starting today							
11	Set a start and end date							
12		Start	9/1/2017	₾ 08:40				
13			9/2/2017	₫ 08:40				
14		(L	ondon Time)					
15	Your adverts will run for 31 days. You'll spend no more than £341.00.							
16	Show advanced options -							
17								

Figure 4 Facebook ad campaign budgeting options

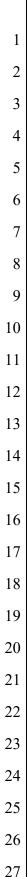
- 65. After the advertiser decides all the campaign's details in Facebook's system, the ad is added to a digital auction inside Facebook's system. This auction system chooses ads to show users based on bids from the advertiser, i.e. how much each advertiser is willing to pay for the ad to be displayed. When the advertiser's bid for their ad wins an auction, the ad is shown to the user. These auctions are performed automatically by Facebook's system and can take less than a second to complete.
- 66. The fuel for this entire system is personal data about Facebook's users. The company recognizes, quite rightly, that any limit on the personal data used to help advertisers target ads could cause a drop in Facebook's revenue. This is a key factor in understanding why Facebook is so

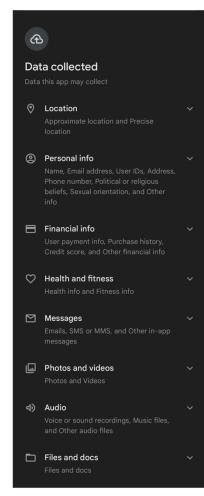
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DECLARATION OF JASON FRANKOVITZ

1	dedicated to harvesting personal data, even when such harvesting violates consumer's expectations				
2	Facebook's own public policies, and governmental regulation.				
3	4. Facebook's pattern and practice of privacy violations				
4	67. Because users' personal data is central to Facebook's revenue model, the company has				
5	demonstrated laserlike focus on obtaining user data and expanding its data collection practices. Some				
6	of Facebook's data collection is transparent, overt and explicit. For one example, recent versions of				
7	the Messenger app declare that the app may collect users' data. These data include:				
8	a. Name, email address, user IDs and phone number,				
9	b. Physical location, both rough and exact,				
0	c. Home address,				
1	d. Political beliefs,				
2	e. Religious beliefs,				
3	f. Sexual orientation,				
4	g. Payment information, purchase history and credit score,				
5	h. Health and fitness info,				
6	i. Email messages, plain text and multimedia text messages,				
7	j. Personal photos and videos,				
8	k. Voice recordings and music files,				
9	1. Data files and documents,				
20	m. Calendar events,				
21	n. Addressbook contacts,				
22	o. Search history and browsing history,				
23	p. Installed app names, and interactions with apps,				
24	q. Device identifiers, and				
25	r. "Other" data.				
26					
27					
28	-18-				

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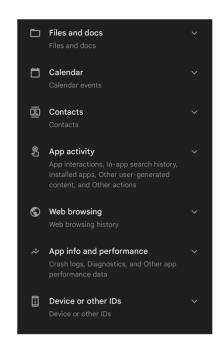


Figure 5 Facebook Messenger data collection disclosure dialog

Messenger

Meta Platforms, Inc.

Data safety

Data shared

i Device or other IDs

Data collected

&

collects, shares, and handles your data

68. In addition to its overt data collection, Facebook has a long and highly successful history of collecting personal data using opaque and covert techniques that mislead regular people into believing they are in central of their own data. Of course, at issue in this matter is data collected

into believing they are in control of their own data. Of course, at issue in this matter is data collected

by Messenger without users' knowledge or explicit consent. To understand the context of Facebook's

data collection in this action, it is essential to know Facebook's history of similar behavior in the past.

(a) 2009 FTC lawsuit

69. In 2009, the Federal Trade Commission alleged Facebook was responsible for eight counts of deceptive or unfair practices related to privacy going back to 2007. The FTC complaint alleged that Facebook had a long history of misstatements regarding its data collection practices and

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noncompliance with data protection frameworks:¹⁶ "In December 2009, Facebook changed its website so certain information that 2 users may have designated as private – such as their Friends List – was made 3 4 public. They didn't warn users that this change was coming, or get their 5 approval in advance." 6 b. "Facebook represented that third-party apps that users' installed would have 7 access only to user information that they needed to operate. In fact, the apps could access nearly all of users' personal data – data the apps didn't need." 8 9 c. "Facebook told users they could restrict sharing of data to limited audiences – 10 for example with 'Friends Only.' In fact, selecting 'Friends Only' did not prevent their information from being shared with third-party applications their 11 friends used." 12 d. "Facebook had a 'Verified Apps' program & claimed it certified the security 13 14 of participating apps. It didn't." 15 e. "Facebook promised users that it would not share their personal information with advertisers. It did." 16 17 f. "Facebook claimed that when users deactivated or deleted their accounts, their photos and videos would be inaccessible. But Facebook allowed access to the 18 19 content, even after users had deactivated or deleted their accounts." 20 g. "Facebook claimed that it complied with the U.S.- EU Safe Harbor Framework 21 that governs data transfer between the U.S. and the European Union. It didn't." 22 70. The FTC's complaint resulted in a settlement with Facebook, creating a consent decree in 2011. 23 24 25 26 ¹⁶ https://www.ftc.gov/news-events/news/press-releases/2011/11/facebook-settles-ftc-charges-it-27 deceived-consumers-failing-keep-privacy-promises -20-28

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(b) 2011 Consent Decree¹⁷

- 71. Under the terms of the 2011 Consent Decree, Facebook was:
 - a. "[B]arred from making misrepresentations about the privacy or security of consumers' personal information;"
 - b. "[R]equired to obtain consumers' affirmative express consent before enacting changes that override their privacy preferences;"
 - c. "[R]equired to prevent anyone from accessing a user's material more than 30 days after the user has deleted his or her account;"
 - d. "[R]equired to establish and maintain a comprehensive privacy program designed to address privacy risks associated with the development and management of new and existing products and services, and to protect the privacy and confidentiality of consumers' information; and"
 - e. "[R]equired, within 180 days, and every two years after that for the next 20 years, to obtain independent, third-party audits certifying that it has a privacy program in place that meets or exceeds the requirements of the FTC order, and to ensure that the privacy of consumers' information is protected." 18
- 72. From 2012 through 2018, a period of time during which Facebook was believed to be complying with the consent decree, it in fact was not. Starting in 2013, and continuing through the 2016 presidential election, Facebook was engaged in widespread privacy violations that had farreaching consequences. Of particular note is the Cambridge Analytica scandal.

(c) Cambridge Analytica

73. In 2013, an academic researcher named Aleksandr Kogan deployed a quiz on Facebook called "thisisyourdigitallife." Although the quiz represented itself as benign entertainment, it was in fact a data gathering program that took advantage of users' social networks. Essentially, any user who took the "thisisyourdigitallife" quiz gave Kogan access to the data in that user's Facebook

¹⁷ The 2011 Consent Decree is sometimes referred to in other documents as the 2012 Consent Decree. This is because the settlement which produced the Consent Decree happened November 29, 2011 but the FTC adopted the Final Order on August 10, 2012.

¹⁸ Ibid.

profile; more importantly, Kogan's program was also given access to the data of that user's friends (even though no friends had taken the quiz themselves.) The quiz did not explicitly warn users that this access would be granted, and the friends of the user who granted the access were not notified the access was granted.

- 74. Kogan had a relationship with Cambridge Analytica, a political consulting firm based in the United Kingdom. Cambridge Analytica paid 270,000 people to install the thisisyour digitallife app in their Facebook accounts. The app then spread to the friends of those users, eventually siphoning personal data from tens of millions of Facebook users; numbers ranged from a low of 30 million users up to 87 million users.
- 75. Cambridge Analytica used the data from these tens of millions of Facebook users to build psychological profiles and ad audiences. Senator Ted Cruz and Donald Trump used the resulting profiles and audience information to spend heavily on Facebook ads in their respective 2016 presidential campaigns. Although Facebook learned of the transfer of its users' data to Cambridge Analytica in 2015, it failed to notify the affected users. When the scandal became public in 2018, Facebook maintained that its system, from an operational point of view, was not at fault and no actual breach had occurred.
- 76. In the wake of the revelations about the Cambridge Analytica scandal, David Vladeck, a former director of FTC's Bureau of Consumer Protection wrote a blog post in the Harvard Law Review.¹⁹ Professor Vladeck said.
 - a. "Facebook's apparent violations ... of the [2011 consent] decree are troubling;
 - b. "[Facebook] plainly violated the Federal Trade Commission Act's prohibition against 'deceptive acts or practices."
 - c. "It doesn't appear that Facebook had even the most basic compliance framework to safeguard access to user data."

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¹⁹ https://blog.harvardlawreview.org/facebook-cambridge-analytica-and-the-regulators-dilemmaclueless-or-venal/

d. "I didn't think that Facebook fell into the 'venal' category when the FTC first investigated the company eight years ago. ... But Facebook's enabling of the Cambridge Analytica campaign suggests that I may have been wrong. Facebook is now a serial offender."

- 77. A researcher named Ashkan Soltani worked on the Facebook investigation from 2010 to 2011; he later became the FTC's Chief Technologist in 2014. He commented, "I found that time and time again Facebook allows developers to access personal information of users and their friends, in contrast to their privacy settings and their policy statements." (emphasis added)
- 78. In 2018, the FTC began an investigation to determine if Facebook had violated the terms of the consent decree.

(d) House of Commons Disinformation and 'fake news': Final Report

- 79. At roughly the same time Facebook was being investigated by the FTC, Facebook was under investigation by the UK government, via two bodies: the Information Commissioner's Office (ICO) and the House of Commons Digital, Culture, Media, and Sport (DCMS) Committee. According to ICO's 2018-2019 annual report, "The investigation eventually broadened [to] become the largest investigation of its type by any data protection authority." Based on its investigation, ICO levied a fine of £500,000 against Facebook, the largest fine legally allowed under UK law, and the largest fine of its type in the nation's history.²⁰
- 80. Meanwhile, transcripts of hearings held by the DCMS Committee revealed "[i]t is evident that Facebook intentionally and knowingly violated both data privacy and anti-competition laws." According to the Committee's report, *Disinformation and 'fake news': Final Report; Eighth Report of Session 2017–19:*²¹
 - a. "[UK Information Commissioner Elizabeth Denham] said that Facebook does not view the rulings from the federal privacy commissioner in Canada or the Irish ICO as anything more than advice. She said that, from the evidence that

²¹ https://publications.parliament.uk/pa/cm201719/cmselect/cmcumeds/1791/1791.pdf

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²⁰ https://ico.org.uk/media/about-the-ico/documents/2615262/annual-report-201819.pdf, p.25

Richard Allan, Vice President of Policy Solutions at Facebook, had given, she thought 'that unless there is a legal order compelling a change in their business model and their practice, they are not going to do it."

- 81. Ms. Denham's comment is quite telling, as she not only represents the top UK office for data privacy, but she is also remarking about findings from privacy commissions in two other countries. She is, in effect, opining that Facebook only acts when they are forced to. This is consistent with my own opinion.
- 82. In his testimony before the DCMS Committee, Mr. Soltani had some pointed words for the reliability of claims and statements made by Facebook:
 - a. "At the very beginning of the hearing, around 11 minutes in, [Facebook Executive Richard Allen] corrected one of the comments from you all, specifically that apps in version 1 of the API did not have unfiltered access to personal information. In fact, that is false. In the 2011 FTC settlement, the FTC alleged that if a user had an app installed, it had access to nearly all of the user's profile information, even if that information was set to private." (emphasis added)
 - b. "Facebook misrepresented their claims regarding their app oversight programme, specifically Facebook's verified apps programme, which was a detailed review designed to offer extra assurances to help users identify applications they can trust. The FTC found that that review was actually non-existent and [Facebook] was not doing anything to oversee those apps." (emphasis added)
 - c. "I helped The New York Times in their investigation and verification of the whitelisted apps programme and I have some tweets in that regard that show the screenshots of this access. Specifically, apps were able to circumvent users' privacy settings or platform settings, and access friends' information as well as users' information, such as birthday and political affiliation, even when

the user disabled the platform." (emphasis added)

- d. "[T]hrough a Facebook programme called instant personalisation, some apps such as Yelp and Rotten Tomatoes would automatically get access to users' personal information, even without the user installing them."
- e. "[T]ime and time again Facebook allows developers to access personal information of users and their friends, in contrast to their privacy settings and their policy statements. ... Facebook prioritises these developers over their users." (emphasis added)
- 83. During the same hearing, the Committee chair commented:
 - "[I]t sounds pretty clear that what Facebook said to the Committee—what Richard Allan said to the Committee—was not true, and that users had no real control at this time over how their data was being used, and even when they tried to enable their privacy settings to protect their data, developers were able to get around that without the user knowing."
 - b. "The fact that [Facebook's] senior representatives spoke to a parliamentary Committee—which I believe, as we have it in Canada, is testifying as under oath— and misrepresented basic facts is a contempt of our legal parliamentary system."
- 84. Facebook has consistently demonstrated that monetizing user's personal data is more valuable than any other consideration.

I declare under penalty of perjury under the laws of the state of California that the foregoing is true and correct. Executed in Los Angeles, California on September 2, 2022.

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Jason c=US

Digitally signed by Jason Frankovitz DN: cn=Jason Frankovitz, o=Ouandary Peak Research. email=iason@guandarvpeak.com.

Date: 2022.09.02 09:21:58 -07'00' Adobe Acrobat version:

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EXHIBIT A: CURRICULUM VITAE OF JASON FRANKOVITZ -26-DECLARATION OF JASON FRANKOVITZ CASE NO. 3:18-CV-01881-RS

JASON FRANKOVITZ

Director of Software Class Actions Senior Testifying Expert

Quandary Peak Research 205 S Broadway, Suite 300 Los Angeles, CA 90012 Phone: 323.545.3660

Email: jason@quandarypeak.com

PROFESSIONAL ACCOMPLISHMENTS

- Expert in software programming and Internet technologies with over 25 years of experience.
- Software inventor of **US patent 9,858,341**, "Method and apparatus for remotely monitoring a social website".
- Testified 28 times as an expert in the US and Canada.
- Reviewed code, authored affidavits, declarations and expert reports for over 100 cases.
- Consulting on **multiple class actions** for social media & e-commerce technologies.
- Built **the Web's first social bookmarking site** in 1996, cited as prior art for multiple patent matters.
- Selected as **Entrepreneur-in-Residence** at Main Street Partners on MIT campus.
- Extensive **software intellectual property** experience focusing on **software patents & trade secrets**, **Web and social media** technologies, software development **best-practices**, and digital **copyright/code theft**.

EMPLOYMENT

Computer Scientist

Apr 2014 - present

Quandary Peak Research, Los Angeles, CA

- Providing software analysis services for patent infringement and trade secret disputes.
- Performing forensic investigations of computer systems, including examination of digital data.
- Installing, configuring and using source code analysis tools for litigation support.
- Creating claim charts for patent infringement and invalidity analysis.

• Intellectual Property and Technology Advisor

Jun 2013 - Apr 2014

TechKnow Consulting, Los Angeles, CA

- Provided consulting for a range of software-related matters including patent licensing, infringement, brokerage, and general software IP advising.
- Researched products and companies for similarities to patents being sold to maximize buyer interest.
- Interviewed inventors to help brokers understand a patent's potential sale value.

Software IP Consultant

Mar 2011 - May 2013

Intellectual Ventures, Bellevue, WA

- Provided technical analysis for patent licensing negotiations related to cloud computing, social networking, ecommerce, mobile, video games, operating systems, electronic gambling, travel, and imaging.
- Examined and investigated a variety of software technologies for potential patent infringement.

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- Evaluated patent claims for likelihood of infringement and licensing potential.
- Scored patent portfolios for prioritizing licensing efforts.

• Founder & CTO Feb 2006 – Feb 2011

Seethroo.us, Los Angeles, CA

- Launched online advertising and marketing startup specializing in social media.
- Created scalable cloud-based Ruby on Rails application for ad networks and publishers to manage advertising campaigns.
- Designed proprietary jQuery-based publisher integration system.
- Managed software engineering and used agile practices to drive test-driven development.
- Developed internal tool "brainiac" for creating and managing machine learning models for a natural language processing (NLP) system that analyzed user-generated content for targeted ads.

• Software Engineer

Aug 2008 - Dec 2009

AT&T Interactive, Glendale, CA

- As a member of the R&D department, worked on various experimental/exploratory projects for AT&T Interactive's Social Services team.
- Used Ruby and jQuery to co-develop an internal QA tool measuring relevancy of search results for yp.com.
- Wrote a large-scale web ad scraping system using Ruby and nokogiri, an XML parsing library.
- Contributed to the development and use of a REST-oriented framework written in Ruby.
- Wrote backend code powering an iOS/mobile application for reserving products from brick-&-mortar retailers.

• Software Engineer

May 2007 - Jun 2008

DialedIn.com, Los Angeles, CA

- Developed Ruby on Rails applications for mobile event management product.
- Implemented group messaging features for email, Web, and SMS.
- Built multiple-stage development environment enabling uninterrupted service for end users.
- Wrote unit and functional tests and installed continuous integration services to find bugs faster.

Segment Producer

Apr 2002 – Feb 2006

TechTV, G4, and g-NET, San Francisco, CA and Los Angeles, CA

- Produced technology television segments for cable and online distribution covering consumer electronics product reviews, interviews with notable software leaders, and industry commentary and analysis.
- Pitched concepts, wrote scripts, booked talent, and shot and edited packages between 2 minutes and 9 minutes total running time.
- Coordinated with software companies to acquire demo products to meet production schedule.
- Maintained, administered, and upgraded lab hardware and content library.

• Founder & CTO

Apr 1996 – Apr 2002

itList.com, Cambridge, MA

- Created the first online bookmark site in the world.
- Developed a complete suite of online tools to enable bookmark submission, sharing, storage, organization, searching, and user account management.

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- Installed, configured, and customized Apache httpd with mod_perl.
- Developed an infrastructure to rapidly deploy (<1 hour) partner sites for itList service.
- Handled technical support needs for 30,000 users.

• Systems Administrator

Feb 1997 - Apr 1999

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Liszt.com, Sebastopol, CA

- Provided Linux systems administration to major online search engine.
- Debugged Apache, perl, and mod_perl issues and monitored traffic and local CPU load.
- Implemented performance and security enhancements involving httpd, sendmail, pop3, telnet, ssh, and ftp.
- Performed automated backups nightly and scheduled downtimes for upgrades.

• Certified ClearCase/Software Configuration Management Specialist Sep 1996 – Dec 1998 Pencom Systems, Boston, MA

- Provided software configuration management (SCM) expertise in heterogeneous development environments (SunOS/Solaris, SCO, HP-UX, Windows NT.)
- Performed administration and configuration of ClearCase, CVS, RCS, and Visual SourceSafe systems.
- Gathered requirements, designed, deployed, and administered distributed development environments
- Implemented automated build systems for C, Java, and perl.
- Instituted code branching and version labeling policies.
- Audited software engineering to identify technical and procedural problems in development efforts.
- Wrote and taught ClearCase courses to development teams in the USA and United Kingdom.
- Coded programs for system monitoring and automatic backups.
- Designed and installed new server room layout, specified and purchased hardware and component storage.

Network Administrator

May 1995 - Aug 1996

Interart/Sunrise Publications, Bloomington, IN

- Managed Mac network for design department of the third largest greeting card company in North America.
- Implemented revrdist file synchronization software for automatic administration of Macs.
- Programmed custom image processing system using AppleScript, Solaris and Helios Universal File Server.

• Support Engineer

Nov 1992 - May 1995

University Computing Services, Bloomington, IN

- Provided technical support via email and telephone for students, faculty, and staff.
- Wrote technical articles for the UCS Knowledge Base, one of the first Web-based helpdesk systems.
- Performed data recoveries and backups for corrupted thesis files.
- Conducted technical trainings for various campus systems.
- Diagnosed, repaired and upgraded on-site hardware.

EDUCATION

• B.A. in Telecommunications with Minor in Biology, *Indiana University* Dec 1993 Coursework included:

W350 Advanced Expository Writing X395 Minds, Brains, and Computers S404 Honors Semester in Telecom R322 Telephony History & Technology

TECHNICAL DILIGENCE

• Class pre-certification Jan-July 2021

- Technical analysis of mobile apps for video viewing information

• Class pre-certification Jan-July 2021

- Technical analysis of mobile apps for incognito mode

• Class pre-certification Mar 2021

- Technical analysis of mobile apps for pasteboard sharing

• Confidential Public Company, Fortune 500 Sep-Oct 2018

- Source code review of startup for possible acquisition

• Greenheart International Jan 2017 – Feb 2017

- Code quality audit of outsourced software project

• Confidential/US Department of Health & Human Services Nov 2016 – Nov 2017

- Safety-related audit of source code for EMR system

• Confidential Public Company, Mkt Cap \$200M Jan 2015

- Source code review of startup for possible acquisition

CLASS ACTION & GOVERNMENT LITIGATION CONSULTING (ONGOING)

• Stark et al. v. Patreon, Inc. Jul 2022 – present

Counsel: Girard Sharp LLP
Nature of Suit: Video privacy
Jurisdiction: Federal
Services Provided: Consulting

• <u>Svoboda</u> v. Amazon.com Inc. May 2022 – present

Counsel: Keogh Law LTD
Nature of Suit: Biometric privacy

Jurisdiction: State
Services Provided: Consulting

• Confidential v. Confidential Mar 2022 – present

Counsel: Keller Lenkner
Nature of Suit: Biometric privacy

Jurisdiction: State
Services Provided: Consulting

• <u>Alexander, et al.</u> v. Hall, et al. Feb 2022 – present

Counsel: Oliver Law Group

Nature of Suit: Civil rights
Jurisdiction: Federal
Services Provided: Consulting

• <u>Hoffard</u> v. Cochise County Feb 2022 – present

Counsel: Arizona Center for Disability Law

Nature of Suit: Voting rights

Jurisdiction: State

Services Provided: Consulting, Expert Report

• <u>Cleaver</u> v. Cadillac Fairview Corp. Nov 2021 – present

Counsel: Charney Lawyers
Nature of Suit: Biometric privacy

Jurisdiction: Canada

Services Provided: Consulting, Expert Report

• Confidential v. Confidential Sep 2021 – present

Counsel: Confidential
Nature of Suit: Regulatory
Jurisdiction: Australia
Services Provided: Consulting

• Olin et al. v Facebook, Inc. May 2019 – present

Counsel: Bursor & Fisher PA

Nature of Suit: Data privacy
Jurisdiction: Federal

Services Provided: Consulting, Code Review, Declaration

• O'Hara v Facebook, Inc, Cambridge Analytica, LLC, Kogan, Bannon May 2018 – present

Counsel: Coast Law Group LLP

Nature of Suit: Data privacy
Jurisdiction: Federal

Services Provided: Consulting, Declaration

PRIVATE LITIGATION CONSULTING (ONGOING)

• Confidential v. Confidential Apr 2022 – present

Counsel: Confidential

Nature of Suit: Cryptocurrency/Fraud

Jurisdiction: Federal

Services Provided: Consulting, Code Review

Confidential v. Confidential
 Mar 2022 – present

Counsel: Mayer Brown LLP Nature of Suit: Prelitigation

Jurisdiction: State
Services Provided: Consulting

Counsel: Lewitt Hackman Shapiro Marshall Harlan

Nature of Suit: Trademark infringement

Jurisdiction: Federal

Services Provided: Consulting, Declaration, Testimony (Deposition)

• Sean Wilson v. PTT, LLC d/b/a High 5 Games, LLC Nov 2021 – present

Counsel: Holland & Hart LLP Nature of Suit: Gaming/geolocation

Jurisdiction: State
Services Provided: Consulting

• Wave Plastic Surgery v. Venus Plastic Surgery Dec 2021 – present

Counsel: Commerce Law Group

Nature of Suit: Social media

Jurisdiction: State
Services Provided: Consulting

• Wild Bill's Franchising, LLC V. Wild Wild West Tobacco Wholesale Oct 2021 – present

Counsel: Gordon E. R. Troy, PC

Nature of Suit: Intellectual Property - Trademark

Jurisdiction: Federal

Services Provided: Consulting, Expert Report

• Wykeya Williams, et al. v. First Student, Inc. Sep 2021 – present

Counsel: Landman Corsi Ballaine & Ford P. C.

Nature of Suit: Social media
Jurisdiction: Federal

Services Provided: Consulting, Declaration

• Liquid Video Technologies, Inc. v. <u>Dynamic KanBan, Inc. & Josette Russell</u> Jun 2021 – present

Counsel: Cranfill Sumner LLP
Nature of Suit: Breach-of-contract

Jurisdiction: State

Services Provided: Consulting, Code Review

• ReactX LLC v. Google LLC Dec 2020 – present

Counsel: Confidential

Nature of Suit: Intellectual Property – Trade secret

Jurisdiction: State

Services Provided: Consulting, Code Review, Declaration

• Confidential v. Confidential Nov 2020 – present

Counsel: Confidential
Nature of Suit: Criminal Fraud
Jurisdiction: Australia

Services Provided: Consulting, Expert Report

• <u>FinancialApps, LLC</u> v. Envestnet, Inc. and Yodlee, Inc. Aug 2020 – present

Counsel: Kasowitz Benson Torres

Nature of Suit: Intellectual Property – Trade secret

Jurisdiction: State

Services Provided: Consulting, Code Review

• Nokia v. Motorola Aug 2020 – present

Counsel: Sheppard Mullin

Nature of Suit: Intellectual Property – Patent

Jurisdiction: Federal Services Provided: Consulting

• Los Angeles County Sherriff's Department v Orrego Aug 2020 – present

Counsel: Stone Busailah, LLP
Nature of Suit: Internal Affairs

Jurisdiction: County

Services Provided: Consulting, Declaration

• Tenstreet, LLC v. <u>Driverreach, LLC</u>

Jul 2019 – present

Counsel: Faegre Baker Daniels LL

Nature of Suit: Intellectual Property – Trade Secret

Jurisdiction: Federal

Services Provided: Consulting, Code Review

• Confidential V Confidential Jul 2019 – present

Counsel: Confidential

Nature of Suit: Breach of Contract

Jurisdiction: Federal

Services Provided: Consulting, Code Review

• Calendar Research LLC v Stubhub, Inc. and eBay Inc. Jan 2019 – present

Counsel: Quinn Emanuel Urquhart & Sullivan LLP

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal

Services Provided: Consulting, Expert Report

• <u>Sound View Innovations, LLC</u> v Hulu, LLC Nov 2017 – present

Counsel: Desmarais LLP

Nature of Suit: Intellectual Property - Patent

Jurisdiction: Federal

Services Provided: Consulting, Code Review

• <u>Beard</u> v Gerdau S.A. May 2017 – present

Counsel: Reaud Morgan and Quinn LLP

Nature of Suit: Breach of Contract

Jurisdiction: Federal Services Provided: Consulting

• <u>Softech USA d/b/a Gemfind</u> v Chasin Feb 2017 – present

Counsel: Robinson & Robinson

Nature of Suit: Intellectual Property – Trade Secret

Jurisdiction: Federal

Services Provided: Code Review & Consulting

• Hull et al v Marriott International, Inc. Mar 2015 – present

Counsel: Conn Maciel & Carey PLLC Nature of Suit: Software Accessibility/ADA

Jurisdiction: Federal Services Provided: Consulting

• Copart, Inc. v <u>Lightmaker USA, Inc.</u> Mar 2015 – present

Counsel: Porter Scott LLP
Nature of Suit: Breach of Contract

Jurisdiction: State
Services Provided: Consulting

• Smarty Had a Party LLC v Barrett Brothers, Inc. Jan 2015 – present

Counsel: Capes, Sokol, Goodman & Sarachan, P.C.

Nature of Suit: Trade Name Infringement

Jurisdiction: Federal
Services Provided: Consulting

Hablian, et al. Jan 2015 – present

Counsel: Marlin & Saltzman LLP
Nature of Suit: Source Code Verification

Jurisdiction: State

Services Provided: Code Review, Consulting, Expert Report & Testimony (deposition)

• Mass Appeal Media, Inc. v Davina Douthard, Inc. Oct 2014 – present

Counsel: Krakowsky Michel

Nature of Suit: Intellectual Property - Trademark

Jurisdiction: Federal

Services Provided: Consulting & Declaration

• <u>Dual Diagnosis Treatment Center, Inc., et al.</u> v. Health Net, Inc., et al. Apr 2022 – May 2022

Counsel: Kantor & Kantor LLP
Nature of Suit: Social Media Defamation

Jurisdiction: State

Services Provided: Consulting, Testimony (Evidentiary Hearing)

• <u>Kaiser</u> v. Gilliam Nov 2021 – May 2022

Counsel: Arnold & Porter LLP Nature of Suit: Graphic design

Jurisdiction: State

Services Provided: Consulting, Declaration

• <u>Muzeit Limited</u> v. Bytedance, Ltd. Aug 2021 – May 2022

Counsel: Knobbe Martens

Nature of Suit: Intellectual Property – Trademark

Jurisdiction: Federal

Services Provided: Consulting, Expert Report, Testimony (Deposition)

• <u>Vargas et al.</u> v Facebook, Inc. Dec 2019 – Sep 2021

Counsel: Mantese Honigman, PC

Nature of Suit: Class action
Jurisdiction: Federal
Services Provided: Consulting

• Los Angeles County Sherriff's Department v Rodriguez Jun 2019 – Dec 2021

Counsel: Stone Busailah, LLP Nature of Suit: Internal Affairs

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Services Provided: Consulting, Testimony (Skelly hearing)

• Hertz Corporation v Accenture LLP Jul 2019 – Dec 2021

Counsel: Wiggin Dana LLP
Nature of Suit: Breach of Contract

Jurisdiction: Federal

Services Provided: Consulting, Code Review

• Kilterly v. SolutionStream, LLC Nov 2020 – Dec 2021

Counsel: Hopkins & Huebner, PC
Nature of Suit: Breach-of-contract

Jurisdiction: State

Services Provided: Consulting, Expert Report

• Kemps v. <u>Stephenson</u> Oct 2021

Counsel: The Family Law Office of Sonoma County

Nature of Suit: Social media

Jurisdiction: State
Services Provided: Consulting

• Jesus Gonzalez and Vigen Megerdichian v. 40ver, LLC

Counsel: Law Offices of Diane B. Sherman

Nature of Suit: Employment law

Jurisdiction: Federal

Services Provided: Consulting, Code Review

• AdQuadrant v. Nanigans

May 2021 – Aug 2021

Aug 2021 - Oct 2021

Counsel: Jacobsen & McElroy PC
Nature of Suit: Breach-of-contract

Jurisdiction: State

Services Provided: Consulting, Expert Report

• Porchlight LLC v Ventive LLC

Dec 2020 - Feb 2021

Counsel: Mooney Wieland
Nature of Suit: Breach-of-contract

Jurisdiction: State

Services Provided: Consulting, Expert Report

• Express Lien, Inc. v. Handle, Inc

Sep 2020 – Jun 2021

Counsel: Bowie Jensen LLP

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: State

Services Provided: Consulting, Expert Report, Testimony (remote deposition)

• Oliver Bassil v. <u>Jacques Webster</u>

Aug 2020 – May 2021

Counsel: McPherson LLP

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: State

Services Provided: Consulting, Expert Report

Social Equity Owners & Workers Association, Inc v City of LA

Jun 2020 – Aug 2020

Counsel: Ivie, McNeill Wyatt Purcell & Diggs

Nature of Suit: Regulatory failure

Jurisdiction: State

Services Provided: Consulting, Declaration

• <u>Impact Engine, Inc.</u> v. Google LLC

Jan 2020 – Aug 2020

Counsel: Kirkland & Ellis

Nature of Suit: Intellectual Property – Patent

Jurisdiction: Federal Services Provided: Consulting

• Robillard v Opal Labs, Inc.

Jan 2020 - Mar 2021

Counsel: Angeli Law Group

Nature of Suit: Intellectual Property – Trade Secret

Jurisdiction: Federal

Services Provided: Consulting

• BrandRep Holdings v Employer Advertising LLC & Business Solutions LLC May 2019 – Apr 2020

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Counsel: Benesch, Friedlander, Coplan & Aronoff LLP

Nature of Suit: Intellectual Property – Trade Secret

Jurisdiction: Federal

Services Provided: Consulting, Code Review

• Shaghal, Ltd. v Children's Network LLC d/b/a Sprout May 2019 – Dec 2019

Counsel: Fox Rothschild LLP Nature of Suit: Breach of Contract

Jurisdiction: State

Services Provided: Consulting, Testimony (arbitration)

• OnSors LLC v Sabrina Schueppl dba NuMe, ABV Group, Inc. May 2019 – Sep 2019

Counsel: Ulich Balmuth Fisher LLP

Nature of Suit: Breach of Contract

Jurisdiction: State

Services Provided: Consulting, Code Review, and Testimony (deposition & bench trial)

• Coulter Ventures, LLC, d/b/a Rogue Fitness v Titan Fitness Apr 2019 – Feb 2020

Counsel: Banner & Witcoff, Ltd.

Nature of Suit: Intellectual Property – Trademark

Jurisdiction: Federal Services Provided: Consulting

• Christopher Hayden d/b/a Cgraydesign v Eagles Nest Outfitters, Inc. Mar 2019 – Apr 2019

Counsel: Ward and Smith P. A.

Nature of Suit: Intellectual Property – Trade Secret

Jurisdiction: Federal
Services Provided: Consulting

• M. A. Mobile Ltd. v Indian Institute of Technology Kharagpur et al Feb 2019 – Jun 2019

Counsel: Sanjiv N. Singh

Nature of Suit: Intellectual Property – Trade Secret

Jurisdiction: Federal

Services Provided: Consulting, Code Review, Expert Report, Declaration, Testimony (deposition)

• Really Big Coloring Books, Inc. v <u>Delta Dental Insurance Company</u> Jan 2019 – May 2019

Counsel: Troutman Sanders LLP

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal

Services Provided: Consulting, Expert Report

• irth Solutions LLC v Apex Data Solutions d/b/a DigTix Dec 2018 – Jan 2019

Counsel: Boylan Code

Nature of Suit: Intellectual Property – Trade Secret

Jurisdiction: Federal
Services Provided: Consulting

• Cohen v Ramirez Dec 2018 – Oct 2019

Counsel: Colman Law Group Nature of Suit: Personal Injury

Jurisdiction: State
Services Provided: Consulting

• Ensource Investments LLC v Tatham et al Nov 2018 – Feb 2020

Counsel: Panakos Law

Nature of Suit: Fraud Jurisdiction: Federal

Services Provided: Consulting, Code Review, Report, Testimony (jury trial)

• Flying Nurses International LLC v FlyingNurse.com Sep 2018 – Dec 2018

Counsel: Dale Jensen, PLC

Nature of Suit: Fraud Jurisdiction: Federal

Services Provided: Consulting, Declaration

• Cornerstone OnDemand, Inc. v Modular Mining Systems, Inc. Jan 2018 – Mar 2018

Counsel: Gordon Rees Scully Mansukhani, LLP

Nature of Suit: Breach of Contract

Jurisdiction: Federal Services Provided: Consulting

• Liberi v <u>Taitz</u> Dec 2017 – Oct 2018

Counsel: Schumann Rosenberg

Nature of Suit: Fraud/Defamation/Embezzlement

Jurisdiction: Federal

Services Provided: Consulting, Code Review, Declaration

• Peri Domante v Dish Network, L.L.C. Sep 2017 – Nov 2017

Counsel: Law Office of Michael A. Ziegler, P.L.

Nature of Suit: Breach of Contract

Jurisdiction: Federal Services Provided: Consulting

• Applied Business Software Inc. v Citadel Servicing Corporation Sep 2017 – Mar 2019

Counsel: Law Office of David Richman
Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal Services Provided: Consulting

• Integrated Dynamic Solutions, Inc. N. Gashtili v VitaVet Labs, Inc. Jul 2017 – Oct 2017

Counsel: Westlake Legal Services

Nature of Suit: Breach of Contract

Jurisdiction: State

Services Provided: Consulting & Testimony (deposition & arbitration)

• <u>Liang</u> v AWG Remarketing, Inc., Group 3 Auctions, LLC Jun 2017 – Sep 2017

Counsel: WHGC, P.L.C.

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal Services Provided: Consulting

• <u>Lexisiom Inc.</u> v Converze Interactive Inc., Lido Labs Llc, et al May 2017 – Mar 2018

Counsel: Foundation Law Group

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal

Services Provided: Consulting & Code Review

• Turkey v Ali Çihan May 2017 – Nov 2017

Counsel: Akkoç Law Group

Nature of Suit: Criminal

Jurisdiction: Republic of Turkey

Services Provided: Code Review, Consulting & Expert Report

• <u>Aquilina</u> v Wriggelsworth et al. Apr 2017 – Nov 2017

Counsel: Bostic & Associates

Nature of Suit: Civil Rights
Jurisdiction: Federal
Services Provided: Consulting

• Rogue Wave Software Inc. v BTI Systems Inc. & Juniper Networks Inc. Feb 2017 – Jan 2018

Counsel: Snell & Wilmer LLP

Nature of Suit: Intellectual Property - Copyright

Jurisdiction: Federal

Services Provided: Code Review, Expert Report, Consulting & Testimony (deposition)

Confidential v Confidential Feb 2017 – Jun 2017

Counsel: Confidential

Nature of Suit: Intellectual Property - Copyright

Jurisdiction: Federal

Services Provided: Consulting, Code Review, Expert Report & Testimony (deposition)

• Krubim 26 Intl Inc / Woofers Etc v Golden Communications, Inc. Jan 2017 – Oct 2018

Counsel: Law Offices of P. Paul Aghaballa

Nature of Suit: Breach of Contract
Jurisdiction: State (ID BC555618)

Services Provided: Consulting & Testimony (deposition)

• Patel v Facebook, Inc. (State of Illinois/biometric privacy)

Nov 2016 - Jan 2020

Counsel: Robbins Geller Rudman & Dowd, Labaton Sucharow, Edelson

Nature of Suit: Class action

Jurisdiction: State

Services Provided: Consulting, Code Review

• Fox Television Stations, Inc. v FilmOn X, LLC

Nov 2016 - Mar 2017

Counsel: Baker Marquart LLP

Nature of Suit: Intellectual Property - Copyright

Jurisdiction: Federal Services Provided: Consulting

• <u>Securus Technologies, Inc.</u> v Public Communication Services Inc. Oct 2016 – Feb 2018

Counsel: Grubel Elrod Johansen Hail Shank

Nature of Suit: Breach of Contract

Jurisdiction: Federal Services Provided: Consulting

• Expo Ed Inc. v Anaca Technologies Ltd. Oct 2016 – Sep 2017

Counsel: Norton Rose Fulbright Canada LLP

Nature of Suit: Breach of Contract

Jurisdiction: Ontario Superior Court Of Justice, Canada

Services Provided: Consulting, Expert Report & Testimony (bench trial)

• Chrome Systems, Inc. v <u>Autodata Solutions, Inc.</u>

Jun 2016 – Dec 2016

Counsel: Wachtell, Lipton, Rosen & Katz

Nature of Suit: Breach of Contract

Jurisdiction: Federal

Services Provided: Code Review & Consulting

• Zaghi dba Angel Dental Care v Salama May 2016 – Sep 2017

Counsel: Jalilvand Law APC
Nature of Suit: Online Defamation

Jurisdiction: State

Services Provided: Consulting & Testimony (deposition)

• <u>Level One Technologies, Inc.</u> v Penske Truck Leasing Co. Apr 2016 – Aug 2017

Counsel: Riezman Berger, P.C.

Nature of Suit: Intellectual Property – Trade Secrets

Jurisdiction: Federal Services Provided: Consulting

• Core Wireless Licensing S.A.R.L. v LG Electronics, Inc. Jan 2015 – Sep 2016

Counsel: Bunsow de Mory Smith & Allison LLP

Nature of Suit: Intellectual Property - Patent

Jurisdiction: Federal

Services Provided: Code Review & Consulting

Jan 2016 - Jul 2016

Jan 2016 - Oct 2016

Jan 2016 - Oct 2016

Dec 2015 - May 2016

Dec 2015 - Feb 2016

• Deal Segments, Inc. v Dream Warrior Group, Inc.

Counsel: Law Office of Parag L. Amin

Nature of Suit: Breach of Contract

Jurisdiction: State
Services Provided: Consulting

• Alertus Technologies, LLC v Blake Robertson

Counsel: Joseph, Greenwald & Laake, P.A.

Nature of Suit: Intellectual Property – Trade Secrets

Jurisdiction: State

Services Provided: Code Review & Consulting

• Alertus Technologies, LLC v Callinize, Inc.

Counsel: Bowie & Jensen, LLC

Nature of Suit: Intellectual Property – Trade Secrets

Jurisdiction: Federal

Services Provided: Code Review, Consulting & Expert Report

• BeUbiq, Inc. v Curtis Consulting Group, Inc.

Counsel: Farbstein & Blackman
Nature of Suit: Breach of Contract

Jurisdiction: State

Services Provided: Consulting & Testimony (two depositions & jury trial)

• Vincent Wellrich v Dream Warrior Group, Inc.

Counsel: Wolke & Levine LLP Nature of Suit: Breach of Contract

Jurisdiction: State
Services Provided: Consulting

• <u>ABS, Inc.</u> v FCI, Inc. Nov 2015 – Feb 2016

Counsel: Law Office of David Richman

Nature of Suit: Intellectual Property – Trade Secrets

Jurisdiction: Federal Services Provided: Consulting

• <u>Trichel</u> v Union Pacific Railroad Nov 2015 – May 2016

Counsel: VB Attorneys

Nature of Suit: Digital Forensic Investigation

Jurisdiction: State
Services Provided: Consulting

• Nicole, Inc. v <u>BLK International and Sanjay Khullar</u> Sep 2015 – Mar 2016

Counsel: Greenberg & Bass LLP

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal

Services Provided: Consulting & Declaration

• Chipp'd Ltd. v Crush & Lovely LLC

Jul 2015 – Sep 2015

Counsel: White and Williams LLP
Nature of Suit: Breach of Contract

Jurisdiction: State
Services Provided: Consulting

• <u>Johnson</u> v Storix, Inc. Jun 2015 – Jan 2016

Counsel: Eastman & McCartney LLP

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal

Services Provided: Code Review & Consulting

Learning Technology Partners LLC v <u>University of the Incarnate Word</u>
 Apr 2015 – Mar 2016

Counsel: Glynn & Finley, LLP Nature of Suit: Breach of Contract

Jurisdiction: Federal

Services Provided: Consulting, Expert Report & Testimony (deposition & jury trial)

• Nomadix, Inc. v Hospitality Core Services LLC Apr 2015 – Jul 2015

Counsel: Mehrman Law Office, PC
Nature of Suit: Inter Partes Review - Patent

Jurisdiction: Federal Services Provided: Consulting

• Arrazate V <u>H&B Group, INC., dba Nissan of Bakersfield</u> Apr 2015 – Jun 2015

Counsel: Rodriguez Law Firm

Nature of Suit: Social Media Investigation

Jurisdiction: State

Services Provided: Consulting & Declaration

• <u>SecureAuth Corporation</u> v miniOrange Inc. Mar 2015 – Apr 2015

Counsel: Abelman, Frayne & Schwab
Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal

Services Provided: Code Review, Consulting & Declaration

• Jonathan Demichael v <u>Peak Franchising, Inc.</u> Mar 2015 – Apr 2015

Counsel: Lee, Hong, Degerman, Kang & Waimey

Nature of Suit: Product Liability Tort

Jurisdiction: State

Services Provided: Consulting & Declaration

• Mad River Community Hospital v CPSI, Inc. Jan 2015 – Mar 2015

Counsel: Janssen Malloy LLP Nature of Suit: Breach of Contract

Jurisdiction: State
Services Provided: Consulting

• Confidential v Vantage Point Technology, Inc. Jan 2015

Counsel: Winston & Strawn LLP

Nature of Suit: Inter Partes Review - Patent

Jurisdiction: Federal Services Provided: Consulting

• <u>Tool Circle Inc.</u> v Nulinx International, Inc. Dec 2014

Counsel: Humphrey + Law

Nature of Suit: Breach of Fiduciary Duty

Jurisdiction: State
Services Provided: Consulting

• <u>Verso Paper LLC</u> v Go2Paper, Inc. Nov 2014

Counsel: Bass Berry & Sims PLC

Nature of Suit: Intellectual Property - Patent

Jurisdiction: State
Services Provided: Consulting

• Next Gear IP LLC v Capstone BPO and Rajesh Wadhwa Sep 2014 – Sep 2015

Counsel: Wayne Wisong, Esq.
Nature of Suit: Breach of Contract

Jurisdiction: State
Services Provided: Consulting

• Nutri-Vet, LLC v <u>Dykas Shaver & Nipper, LLP</u> Aug 2014 – Dec 2014

Counsel: Hawley Troxell Ennis & Hawley, LLP

Nature of Suit: Malpractice Jurisdiction: Federal

Services Provided: Consulting & Expert Report

• <u>Breeze Ventures Management, LLC</u> v The Evans School, Inc. Aug 2014 – Oct 2014

Counsel: Peretz & Associates
Nature of Suit: Breach of Contract

Jurisdiction: State

Services Provided: Consulting & Testimony (deposition & jury trial)

• Golden Best Plumbing, Inc. v Baghdasarian Jul 2014 – Sep 2014

Counsel: Dack Marasigan LLP
Nature of Suit: Trade Name Infringement

Jurisdiction: I rade Name Infringeme

Services Provided: Code Review, Consulting, Declaration & Testimony (bench trial)

• Hill-Rom Company, Inc. v General Electric Company Jul 2014 – Aug 2014

Counsel: Schiff Hardin LLP

Jun 2014

May 2014 - Feb 2015

Mar 2005 - Apr 2005

Nature of Suit: Intellectual Property - Patent

Jurisdiction: Federal

Services Provided: Code Review & Consulting

• <u>Dealercentric Solutions, Inc.</u> v Market Scan Information Systems, Inc. Jun 2014 – Jul 2016

Counsel: Burkhalter Kessler Clement & George LLP
Nature of Suit: Intellectual Property – Trade Secrets

Jurisdiction: State

Services Provided: Code Review, Consulting & Testimony (deposition)

• YPP, Inc. v Supermedia LLC

Counsel: Kirkland & Ellis LLP

Nature of Suit: Intellectual Property – Copyright

Jurisdiction: Federal

Services Provided: Consulting & Expert Report

• AgJunction LLC v Agrian Inc., et al.

Counsel: Husch Blackwell LLP

Nature of Suit: Intellectual Property – Trade Secrets

Jurisdiction: Federal

Services Provided: Code Review, Consulting & Expert Report

• Patent Infringement Action

Counsel: Bingham McCutchen LLP
Nature of Suit: Intellectual Property – Patent

Jurisdiction: Federal
Services Provided: Consulting

PATENT LICENSE CONSULTING

• U.S. Cl. 235 Patents

Technology: Registers No. of Patents: 4

• U.S. Cl. 345 Patents

Technology: Computer graphics processing and selective visual display systems

No. of Patents: 1

• U.S. Cl. 370 Patents

Technology: Multiplex communications

No. of Patents: 4

• U.S. Cl. 273 & 463 Patents

Technology: Amusement devices: games

No. of Patents: 2

• U.S. Cl. 455 Patents

Technology: Telecommunications

No. of Patents: 4

• U.S. Cl. 705 Patents

Technology: Data processing: financial, business practice, management, or cost/price determination

No. of Patents: 3

• U.S. Cl. 706 Patents

Technology: Data processing: artificial intelligence

No. of Patents: 1

• U.S. Cl. 707 Patents

Technology: Data processing: database and file management or data structures

No. of Patents: 12

• U.S. Cl. 709 Patents

Technology: Electrical computers and digital processing systems: multicomputer data transferring

No. of Patents: 5

PATENT BROKERAGE CONSULTING

• Global Intellectual Strategies

Mar 2014

Technology: Virtualized computing

No. of Patents: 1

- Created claim chart showing infringement by major virtualized computing platform.

Quinn Pacific
 Oct 2013

Technology: 2D/3D image processing

No. of Patents: 13

- Researched portfolio and documented potential infringement by a Fortune 1000 software company.

• Red Chalk Group May 2013

Technology: Wireless data processing

No. of Patents: 85

- Evaluated patent portfolio for licensing opportunities.

• Prodigy IP May 2013

Technology: Online video streaming

No. of Patents: 8

- Evaluated patent portfolio for licensing opportunities.

• Prodigy IP Feb 2013

Technology: Digital video recording

No. of Patents: 2

- Prepared pre-sale research for small digital media portfolio.

- Conducted inventor interviews.
- Created materials explaining the invention and its potential value in the market.

• Open Invention Network

May 2008

Technology: Operating systems

No. of Patents: 1

- Researched a patent for similarity to my prior art from 1996.
- Advised on acquisition/licensing of patent.

NON-IP CONSULTING

• Software Development Manager

Jan 2007 - Apr 2007

RealTalk LA, Los Angeles, CA

- Launched community-news website in Debian/Ubuntu environment.
- Audited Ruby on Rails environment and performed triage on broken development components.
- Integrated Trac defect tracking software with Subversion source code control.
- Installed Capistrano for automated application deployments.
- Wrote unit, functional and integration tests, and provided group instruction for test writing.

• Software Integration Engineer

Sep 2006 - Dec 2006

Koders.com, Santa Monica, CA

- Integrated Ruby on Rails web services on VMWare Linux into existing Windows/MSSQL architecture.
- Installed and customized Beast discussion forums and Radiant content-management system.
- Ran httperf benchmarks and configured application servers using mongrel_cluster load balancing
- Provided general Ruby on Rails expertise.

• Software Developer

Mar 2006 - Sep 2006

YouMee.com, Los Angeles, CA

- Ruby on Rails programming for social chat site YouMee.com
- Developed features from specs, performed unit tests, and promoted code into main development line.
- Fixed bugs and updated bug tickets.

• Entrepreneur-in-Residence

Aug 1999 – May 2000

Main Street Partners, Cambridge, MA

- Provided technology advising to investment and patent consulting firm on the MIT campus.
- Received entrepreneur pitches, developed business plans, and performed technology vetting.

• Technical Advisor Jun 2001

Hummer Winblad Venture Partners, San Francisco, CA

- Provided technology advising to leading VC firm for potential investment in software testing startup.
- Delivered presentations to partners and associates.

• Build Manager

Apr 2001 - May 2001

Informix, Oakland, CA

- Implemented cross-platform build automation systems for C and Java codebases on Unix, NT, and Macintosh.

- Integrated CodeWarrior (Mac) and Microsoft Visual Studio (NT) compiles into Unix make.
- Wrote integration code using Applescript, shell, and perl.
- Reduced package construction from 8-plus hours to less than 1 hour.

• Release Manager

Jan 2001 - Feb 2001

Vodafone, Walnut Creek, CA

- Release manager for Vodafone Internet Platform (VIP) project, a web services portal.
- Coordinated development, outsourcers, operations, and QA to design flow of code though the release process.
- Established baselines for development efforts.
- Drove CM requirements, internal standards and conventions.
- Performed training for developers on system usage and architecture.

• Software Configuration Manager/System Administrator

Apr 2000 - Dec 2000

Wind River Systems, Alameda, CA

- Performed infrastructure planning, purchasing recommendations, and technical support for worldwide rollout of Clearcase/Multisite to 17 international locations.
- Wrote Web-based tools in perl for monitoring sync state of network.
- Performed on-site installation and configuration.
- Conducted staff training and Q&A follow-up.

• Build Engineer

Sep 1999 – Oct 1999

CMGi, Andover, MA

- Organized development tree using CVS for CMGI business unit.
- Provided technical assistance and mentoring about sound software configuration management practices.
- Initiated transition from legacy shell script-based build system to recursive make.
- Worked with QA to provide testable builds of daily development efforts.
- Documented new procedures for project managers.

• Software Configuration Manager/System Administrator

May 1998 – Dec 1998

GTE Internetworking, Cambridge, MA

- Administered Unix/NT ClearCase environment for Web-based perl development project.
- Installed ClearCase clients, recommended optimal system configurations, performed client upgrades, and coordinated with lead administrators to ensure a productive environment.
- Established automated build environment and build records archive.
- Performed technical support and training for developers in use of the system.

• Systems Administrator

Jan 1998 – May 1998

Pencom Systems, Boston, MA

- Provided Unix and Windows desktop support for technical recruitment firm.
- Diagnosed and repaired Solaris, SunOS, SCO printing/web/mail/file access problems.
- Designed and installed new server room layout, specified and purchased hardware and component storage.

• Systems & Process Auditor

Nov 1997 - Dec 1997

- Audited software development system and identified problems in Java development efforts.
- Interviewed staff and vendor technical support, and investigated system architecture.
- Gathered technical metrics on servers, client workstations, and network performance.
- Prepared a final report detailing problems, investigative methodologies, and improvements to staff and management.

• Software Configuration Manager/System Administrator

Aug 1997 – Nov 1997

Eaton Corporation, Cleveland, OH & Glasgow, United Kingdom

- Implemented ClearCase and Attache rollout on HP-UX for Oracle developers at international diversified parts manufacturer.
- Studied site requirements, recommended ClearCase configuration and implementation.
- Coordinated with Unix staff to make needed changes to development, QA, and production systems.
- Designed and taught a class about the use of ClearCase and Attache for developers, and presented it in several day-long sessions in Cleveland and Glasgow.

• Software Configuration Manager/System Administrator

Apr 1997 – Aug 1997

Shiva Networking, Burlington, MA

- Provided ClearCase and Unix support for embedded systems developers at network hardware company.
- Implemented perl scripts for system monitoring.
- Coordinated MultiSite rollout with Edinburgh, Scotland, and Cupertino, California.
- Migrated source code repositories from old hardware to new Ultra Enterprise servers.
- Provided training and mentoring for internal Shiva staff.

• Software Configuration Manager

Jan 1997 – Apr 1997

Ascom-Nexion, Acton, MA

- Provided ClearCase and SunOS/Solaris support for large telecom hardware manufacturer.
- Wrote shell and perl scripts to monitor ClearCase and nightly backup system.
- Implemented NTP across 300 Unix nodes.
- Configured Web server logging software and analyzed traffic.
- Provided ClearCase mentoring and training for internal staff.

• Support Engineer

Sep 1996 – Dec 1996

Atria Software, Lexington, MA

- Completed certification in ClearCase, a distributed software configuration management (SCM) and build system.
- Provided telephone and email support for ClearCase customers, often involving elaborate remote debugging.
- Participated in weekly "hot ticket" support sessions to solve difficult customer issues.

• Network Administrator

Aug 1996

Security Dynamics/RSA, Bedford, MA

- Co-managed heterogeneous network for large engineering department.

TEACHING

• Programming Instructor

Bay Area Video Coalition, San Francisco, CA

- Designed and taught Applescript programming course for educational technology nonprofit.

• Technology Instructor in Continuing Education

Aug 2000 - May 2003

San Francisco State University, San Francisco, CA

- Designed and taught technology courses for Information Technology and Multimedia Studies certificate programs:
 - Principles of Programming
 - Mac OS X
 - Programming in AppleScript
 - PC Hardware
 - Internet Architecture
 - Database Design
- Received "Outstanding Instructor Award" for Fall 2001.

• Technology Instructor

Aug 1997 – Nov 1997

Eaton Corporation, Cleveland, OH & Glasgow, United Kingdom

- Designed and taught a class about the use of ClearCase and Attache for developers, presented in several day-long sessions.

PATENTS

- Method and Apparatus for Remotely Monitoring a Social Website, U.S. Patent 9,858,341
 - The invention consists of a method for monitoring the creation of user-generated content on one website, and duplicating that content at a second, remote website. The duplicated content can be used for a variety of purposes such as trend analysis or individualized advertising.
- Behaviorally-Targeted Ad Serving, filed Aug 3, 2006
 - Provisional filing for 11/833,018.
- Bayesian-Guided Metadata Classification, filed Jun 5, 2006
 - The invention was a method for using metadata associated with curated content to classify new content. (abandoned provisional)
- Bookmark Search Engine, filed Mar 10, 2000
 - The invention was an apparatus and method for compiling Web bookmarks across an audience of users and providing a means to search the bookmarks and their content. (abandoned provisional)

PROFESSIONAL ASSOCIATIONS

- Forensic Expert Witness Association
- IEEE Computer Society
- Application Developers Alliance

PRESS

The Capital Forum (https://thecapitolforum.com/)

- Social Equity: Up in Smoke (Episode 2)
- This is LA (KCBS)
- Adult Ed with Jake and Amir
- Samsung Battery Recall (KABC)

HONORS AND AWARDS

• Outstanding Instructor Award, Fall 2001

Awarded each semester for exceptional teaching by a continuing education instructor at San Francisco State University.

• Phi Eta Sigma National Honor Society, Fall 1993

National academic fraternity.

• USC Dean's List, Spring 1990

Awarded for GPA of 3.8 or higher.

• National Merit Scholarship Semifinalist, Spring 1988

Awarded for academic achievement to 16,000 high school students each year out of 1.5 million entrants.

TECHNICAL EXPERTISE

• Web Technologies

HTTP, AJAX, REST, SSL (secure sockets), proxies, Amazon Web Services, cloud computing, PaaS, SaaS, web forensics, content management, client/server computing

• Programming Languages

Ruby, Rails, PHP, perl, python, Java, JavaScript, HTML, XML, Shell

• Operating Systems

Linux, Unix, Mac OS X, iOS, Windows, file systems

Databases

MySQL, mSQL, Sqlite, Memcached, Cassandra, MongoDB

Development and Version Control

Git, Github, Bitbucket, JIRA, ClearCase, Subversion, CVS, RCS, make, gmake

Other

Agile development standards and practices, academic plagiarism analysis using MOSS (Measure of Software Similarity), natural language processing (NLP), machine learning, authentication/authorization, encryption, mobile development, performance tuning, scalability, network performance

#	Litigation	<u>Side</u>	Type of Consulting	<u>Code</u> <u>Review</u>	Report	<u>Testimony</u>
104	Stark v. Patreon	Plaintiff	Video viewing class action			
103	Svoboda v. Amazon.com Inc.	Plaintiff	Biometric class action			
102	Dual Diagnosis v Health Net	Plaintiff	Social media			evidentiary hearing
101	Confidential v Confidential					
100	Alexander, et al. v Hall, et al.	Plaintiff	Digital recordkeeping			
99	Hoffard v Cochise County	Plaintiff	Network analysis		Х	
98	Kaiser v Gilliam	Plaintiff	Graphic design	Χ	Х	
97	Sean Wilson v. PTT, LLC d/b/a High 5 Games, LLC	Defendant	Mobile gaming			
96	Confidential v Confidential		Network analysis			
95	D&D Greek Restaurant, Inc. v Great Greek Franchisin	Plaintiff	IP trademark		Х	deposition
94	Cleaver v. Cadillac Fairview Corp. (Canada)	Plaintiff	Regulatory Class Action		Х	
	2022 ↑					
93	Wave Plastic Surgery v. Venus Cosmetic Surgery	Plaintiff	Social media			
92	Confidential v Confidential (Australia)		Regulatory Class Action			
91	Wild Bill's Franchising v Wild Wild West Tobacco	Defendant	Social media		Х	
90	Kemps v Stephenson	Defendant	Social media			
89	Confidential v Confidential (Australia)		Criminal fraud			
88	Muzeit Limited v Bytedance, Ltd	Defendant	IP trademark		Х	deposition
87	Liquid Video Technologies v Dynamic KanBan	Defendant	Breach of contract	Х		
01	2021 ↑					
86	Gonzalez and Megerdichian v 4Over, LLC	Plaintiff	Employment law	Χ		
85	AdQuadrant v Nangians	Defendant	Breach of contract	,,		
84	Porchlight LLC v Ventive LLC	Plaintiff	Breach of contract		Х	arbitration
83	FinApps v Yodlee	Plaintiff	IP trade secret	Х	X	arbitration
82	ReactX LLC v. Google LLC	Plaintiff	IP trade secret	X	X	
81	Kilterly v. SolutionStream, LLC	Defendant	Breach of contract	X	X	
80	Express Lien, Inc. v. Handle, Inc	Defendant	IP trade secret		X	deposition
79	Oliver Bassil v. Jacques Webster	Defendant	Social media/IP copyright		X	исрознюн
78	Robillard v Opal Labs	Plaintiff	IP trade secret	X	X	
77	Nokia v Motorola	Defendant	IP patent	^	Λ	
	Los Angeles County Sherriff's Department v Orrego	Defendant	Internal affairs		Х	
75		Defendant	internal arians		٨	
7.4	2020 ↑	Plaintiff	ID natent			
74	Impact Engine v Google	Plaintiff	IP patent		X	
73	Social Equity Owners and Workers Association, Inc v Los Angeles		Regulatory failure		X	
72	Vargas et al. v Facebook, Inc.	Plaintiff	Social media class action	V		
71	Tenstreet, LLC v. Driverreach, LLC Confidential v Confidential	Defendant	IP patent	Х		
70		Defendant	Internal affairs			Skally bassing
69 68	Los Angeles County Sherriff's Department v Rodrigu Shaghal, Ltd. v Children's Network LLC d/b/a Sprout		Breach of contract		X	Skelly hearing arbitration
67	Olin et al. v Facebook, Inc	Plaintiff	Social media class action	Х	X	a biddion
66	OnSors LLC v Sabrina Schueppl dba NuMe, ABV Gro		Breach of contract	X		depo & bench trial
65	BrandRep Holdings v Employer Advertising LLC	Plaintiff	IP trade secret	X		
64	Coulter Ventures, LLC, d/b/a Rogue Fitness v Titan	Plaintiff	IP trademark			
63	Cgraydesign v Eagles Nest Outfitters, Inc.	Defendant	IP trade secret			
62	Calendar Research LLC v Stubhub, Inc. and eBay Inc.	Defendant	IP copyright	Х	Х	
	2019↑					
61	Really Big Coloring Books, Inc. v Delta Dental Insurar	Defendant	IP copyright		Χ	
60	M. A. Mobile Ltd. v Indian Institute of Technology	Plaintiff	IP trade secrets	Χ	Х	deposition
59	irth Solutions LLC v Apex Data Solutions d/b/a DigTi		IP trade secrets			
58	Cohen v Ramirez	Defendant	Personal injury			

57	Ensource Investments LLC v Tatham et al	Plaintiff	IP trade secrets	Χ	Χ	jury trial
56	O'Hara v Facebook, Inc, Cambridge Analytica	Plaintiff	Social media class action			, ,
55	Sound View Innovations, LLC v Hulu, LLC	Plaintiff	IP patent	Х		
54	Liberi v Taitz	Defendant	Defamation	Х	Х	
53	Aquilina v Wriggelsworth et al.	Plaintiff	Civil rights			
52	Cornerstone, Inc. v Modular Mining Systems, Inc.	Plaintiff	Breach of contract			
32	2018↑					
51	Liang v AWG Remarketing, Inc., Group 3 Auctions, LL	Plaintiff	IP copyright			
50	Peri Domante v Dish Network, L.L.C.	Plaintiff	Breach of contract			
49	Applied Business Software Inc. v Citadel Servicing Co	Plaintiff	IP copyright			
48	Expo Ed Inc. v Anaca Technologies Ltd.	Defendant	IP copyright		Χ	bench trial (Canada)
47	Integrated Dynamic Solutions, Inc. N. Gashtili v VitaV Inc.	Plaintiff	Standards & practices			depo & arbitration
46	Lexxiom Inc. v Converze/Lido Labs Llc	Plaintiff	IP copyright	Х		
45	Turkey v Ali Çihan	Defendant	Criminal	Х	Х	
44	Beard v Gerdau S.A.	Plaintiff	Breach of contract		Х	
43	Softech USA d/b/a/ Gemfind v Chasin	Plaintiff	IP trade secrets	Х		
42	Krubim 26 Intl Inc v Golden Communications, Inc. &	Plaintiff	Standards & practices	Х		depo & jury trial
	Inc. 2017 ↑					
41	Rogue Wave Software Inc v BTI Systems Inc	Plaintiff	IP copyright	Χ	Х	deposition
	Confidential v Confidential	Plaintiff	IP copyright	X	^	deposition
40	Patel v Facebook, Inc.	Plaintiff	Social media class action	X		deposition
39	Fox Television Stations, Inc. v FilmOn X, LLC	Defendant	IP copyright	^		
38		Plaintiff	Breach of contract			
37	Securus Technologies, Inc. v Public Communication S Inc.	Plaintill				
36	Zaghi dba Angel Dental Care v Salama	Defendant	Social media			deposition
35	Level One Technologies, Inc. v Penske Truck Leasing	Plaintiff	IP trade secrets	Х		
34	Chrome Systems, Inc. v Autodata Solutions, Inc.	Plaintiff	IP copyright	Х		
33	Deal Segments, Inc. v Dream Warrior Group, Inc.	Plaintiff	Standards & practices			
32	Alertus Technologies, LLC v Blake Robertson	Defendant	IP trade secrets	Χ	Χ	
31	Alertus Technologies, LLC v Callinize, Inc.	Defendant	IP trade secrets	Χ	Χ	
	2016↑					
30	ABS, Inc. v FCI, Inc.	Plaintiff	IP trade secrets			
29	Trichel v Union Pacific Railroad	Plaintiff	Digital forensics		Χ	
28	BeUbiq, Inc. v Curtis Consulting Group, Inc.	Defendant	•	Χ	Χ	2 depos & jury trial
27	Vincent Wellrich v Dream Warrior Group, Inc.	Plaintiff	Standards & practices			
26	Nicole, Inc. v BLK International	Plaintiff	IP copyright			
25	Chipp'd Ltd. v Crush & Lovely LLC	Plaintiff	Breach of contract	Х		
24	Johnson v Storix, Inc.	Plaintiff	IP copyright	Х	Χ	
23	Learning Technology Partners LLC v U. of the Incarna		Breach of contract	Х	Х	depo & jury trial
22	Nomadix, Inc. v Hospitality Core Services LLC	Plaintiff	IP Inter partes review			
21	Hull et al v Marriott International, Inc.	Defendant	ADA accomodation	Х		
20	Copart, Inc. v Lightmaker USA, Inc.	Plaintiff	Breach of contract			
19	Arrazate V H&B Group, INC., dba Nissan of Bakersfie		Social media		Х	
18	SecureAuth Corporation v miniOrange Inc.	Neutral	IP copyright	Х	Х	
17	Jonathan Demichael v Peak Franchising, Inc.	Defendant	Product liability tort		Х	
16	Mad River Community Hospital v CPSI, Inc.	Plaintiff	Breach of contract			
15	Smarty Had a Party LLC v Barrett Brothers, Inc.	Plaintiff	IP trademark	Х		
14	Core Wireless Licensing S.A.R.L. v LG Electronics, Inc.	Plaintiff	IP patent	Х	Х	
13	Hablian, et al. v Zurich U.S., et al. 2015 ↑	Plaintiff	Source code verification	Х	Χ	deposition
12	Confidential v Vantage Point Technology, Inc.	Plaintiff	IP Inter partes review			
11	Tool Circle Inc. v Nulinx International, Inc.	Plaintiff	Breach of fiduciary duty			
10	Verso Paper LLC v Go2Paper, Inc.	Plaintiff	IP patent			
-	Next Gear IP LLC v Capstone BPO and Rajesh Wadhv	Defendant	Breach of contract			
9	TYCAL GEAL II LEC & CAPSTONE DE O AND NAJESH WAUN	Delelidatif	breach of contract			

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8	Nutri-Vet, LLC v Dykas Shaver & Nipper, LLP	Defendant	IP copyright	Χ	Χ	
7	Breeze Ventures Management, LLC v The Evans Scho	Defendant	Standards & practices		Χ	jury trial
6	Golden Best Plumbing, Inc. v Baghdasarian	Plaintiff	IP copyright	Χ		bench trial
5	Hill-Rom Company, Inc. v General Electric Company	Plaintiff	IP patent	Χ		
4	Dealercentric Solutions, Inc. v Market Scan, Inc.	Plaintiff	IP trade secrets			deposition
3	YPP, Inc. v Supermedia LLC	Defendant	IP copyright		Χ	
2	AgJunction LLC v Agrian Inc., et al.	Defendant	IP trade secrets	Χ	Χ	
	2014↑					
1	(Patent Infringement Action)	Plaintiff	IP patent			